Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

Code Enforcement

2000 Block of Harbor Blvd: Report received of person(s) living in storage units. Investigation found one male sitting inside his unit but claimed he was not living in the unit. Investigating info given by the male for accuracy. Business manager made aware and told to be watchful.

Area of 19th/Flower and Broadway: Multiple reports and observations of transient camping on private property at various locations within the area. Transients contacted and reports forwarded to PD.

3000 Block of Harbor: Report received and transients observed camping in front of local business with multiple items stored in the trash enclosure area. Business manager also reported transients verbally aggressive toward employees. **Transient group known to the area was contacted and made aware of the report. Outreach worker offered assistance. Property management contacted and awaiting reply for a meeting. PD notified.**

3500 Block of Cadillac Ave: Report of large transient encampment behind business complex, trash/debris, urinating/defecating, vehicle break-ins, property vandalism. **Location cleared by CMPD and Public Services (See attached photos).**

2100 Block of Miner: Report of transients living in vacant building. **Owner has been notified and directed to secure the building until the demo.**

<u>Outreach</u>

New Client: Costa Mesa resident met with Outreach for assistance with housing navigation. Client and her partner will soon be evicted. Outreach provided client with affordable housing resources and room rental listings.

Linkage Social Services: Outreach linked resident client to Public Consulting Group, and Supplemental Social Security advocacy company, due to client's case being dismissed by Social Security Administration.

Linkage Social Services: Outreach assisted chronic disabled client with senior placement program services.

Linkage Social Services: Outreach has linked a housed client to Social Security for additional financial resources.

Linkage Mental Health: Outreach has linked a chronically homeless client to OC Mental Health and county substance abuse program.

Linkage Mental Health: Outreach has linked a chronically homeless woman to Adult Protective Services as she was not able to take care of her basic needs.

Linkage Mental Health: New nonresident client met with Outreach and was linked to Outreach and Engagement for additional resources with the county.

Linkage: Mental Health: Outreach met resident client at mental health appointment in Santa Ana.

Linkage Mental Health: Outreach linked resident, elderly client and a victim of domestic violence, to the Senior Health Outreach and Prevention Program team (OC Shopp).

Linkage Mental Health: Outreach and OC Mental Health met with an intoxicated homeless male client. OC Mental Health linked client to resources and Outreach will reassess client for housing.

Linkage Mental Health: Outreach and OC Mental Health met with an elderly couple living in their car. The Centralized Assessment Team (CAT) and Adult Protective Services (APS) arrived at the scene and medical arrangements were made for the homeless couple.

Linkage Mental Health: Outreach met with chronic disabled client to re-apply for a shelter plus care voucher.

Linkage Medical: Outreach has linked a newly housed client to medical support services and has identified a primary doctor in the area in which he lives.

Linkage Medical: Outreach accompanied severely ill, elderly client to doctor's appointment. Outreach assisted client in making follow up medical appointments.

Linkage Medical: Non-resident client met with outreach and needed to visit the emergency room due to client's communicable disease. Outreach provided client a bus pass and directions to the hospital.

Linkage Medical: Outreach met with client at doctor's appointment and ordered lab work. Outreach assisted client in making appointments to get the lab work done before the follow-up visit.

Linkage Medical: Outreach attended resident client's neurologist's appointment and made arrangements for client to receive a walker.

Linkage Medical: Outreach attended resident client's dentist appointment.

Linkage Medical: Outreach made follow up appointment at primary care physician's office for resident disabled client.

Linkage Medical: Outreach faxed disability paperwork to and from doctor's office for housing application for chronic homeless elderly client.

Linkage Medical: Outreach and public health nurse ordered Medi-Cal card for chronically homeless, disabled client.

Linkage Documentation: Outreach re-assessed client for housing since his vulnerability index has increased in the past months.

Linkage Documentation: Outreach administered a housing assessment on a couple living in their car with three dogs. Outreach provided client with companion animal certification resources.

Linkage Documentation: Outreach performed a housing assessment on a mentally ill client. Outreach provided resource information to have client's dog certified and was given Veteran's Administration information.

Linkage Documentation: Outreach updated housing application for permanent supportive housing for chronically disabled client.

Linkage Documentation: Outreach linked resident disabled client to women's transitional housing program.

Linkage Documentation: Outreach reassessed resident client for rental assistance.

Linkage Other: Two clients have been matched to Permanent Supportive Housing. Outreach has contacted the appropriate provider and will be assisting the homeless client's transition to permanent supportive housing.

Linkage Other: Outreach has linked a chronically homeless client to a provider who is reviewing their case for Rapid Rehousing through 211's Coordinated Entry.

Linkage Other: Outreach met with an elderly mother and her daughter who recently became homeless and linked them to Council on Aging and room rental listings.

Other: Incarcerated client was released on probation. Outreach and probation officer are working together to have client reconnected to client's out of state family.

Other: A client was released from jail to a local shelter. Outreach is in contact with client's probation officer in an attempt to collaborate on client's long term care and housing needs.

Other: Outreach and Park Ranger met non-resident homeless individuals originally from Los Angeles. Outreach provided client with homeless shelter information and resources.

Other: Outreach scheduled an intake appointment for a long time client for a senior housing program. Client failed to show up. Outreach will follow up with client to see if they can convince him to seek housing.

Other: Outreach met with severely ill resident client at hospital, and spoke to client's hospital social worker about discharge plans.

Field Support: Outreach and park ranger visited Fairview Wetlands and Talbert Park looking for encampments.

Network for Homeless Solutions

Rick and Outreach Team attended countywide meeting on homeless issues that featured County Homeless Czar, Susan Price. She discussed upcoming plans to create regional service planning areas to assist cities in better coordinating outreach and housing efforts. The shortage of transitional and permanent supportive housing continues to be a recurring theme in these discussions. Ms. Price would like to see older motels converted to meet this need. The County has the funding for these types of projects if the right opportunity presents itself. A similar project in Santa Ana is under way http://www.ocregister.com/articles/housing-733592-motel-supportive.html.